



# Company Profile

**ALPHA ASSOCIATES HOSPITALITY SERVICES**

# About the Company

We would like to introduce ourselves as a dynamic and professional company offering Corporate Housekeeping / 5-S Concept in manufacturing Industry, Horticulture, Pantry Management, Guest House Management, Pest Control & day to day Maintenance Services to the corporate sector.



# Our Mission and Vision

We have conceived a new concept, which could take care of all above- mentioned requirements under one single agency. We at Alpha make tailor– made packages to meet the individual needs of our esteemed client’s.



## Mission

Our mission is to promote excellent, hospitality services to our clients by providing a best services and auxiliary services at an affordable fee. We take your services personally.



## Vision

It is our vision to provide professionally guaranteed services at the lowest cost in the market. That’s to provide you with guaranteed services within your budget

# 5S Concept

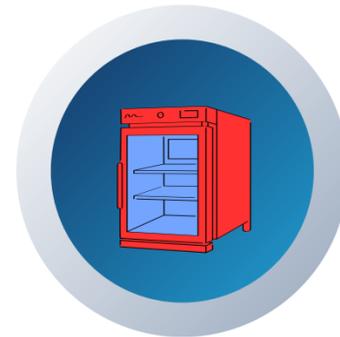


# Service offerings



## Soft Services

- House keeping
- Pest Control



## Hard Services

- Mechanical, Electrical, Plumbing
- Repairs & Maintenance



## Food Services

- Central Kitchen
- On-Site Kitchen

# Service offerings



## Pest Control

- Pest Control Management Service



## Disinfection Services

- Sanitizing Premises



## Landscaping Services

- Softscape
- Hardscape
- Maintenance

# Operation Methodology

Daily	Briefing , deployment , critical area check, checklist management at required locations
	consumable and chemical Check/Fill
Weekly	Deep cleaning
	Training to front line staff by Supervisor
	Stock requisition/issue of (pantry /housekeeping) consumables from the site store
	Housekeeping Machinery health check and Movement tracker
Fortnightly	Con-call with the regional team
	Surprise night visit
Monthly	Indent for material
	Monthly management Report
	Monthly training of the topic as per the training calendar
	Invoice submissions
Quartely	Quarterly Business Review
	Site Quality Audit for Operational excellence
	Compliance audit
	Customer satisfaction score
	Training from Original equipment manufacturer
Annually	Annual shutdown
	Review of 52 weeks Activities
	Incident and crisis management ( Case to case basis)
Value Added	Staff Rewarding, Training & Audit

# What Goes Into The Total Cleaning Program



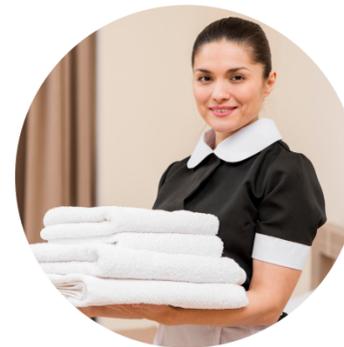
**A) Manpower**



**B) Machine's**



**C) Cleaning Agent's**



**D) Our Commitment**

# Soft Services offered by Alpha Associates

## Our Offered Services

- ◆ Housekeeping & Janitorial Services
- ◆ Catering Services
- ◆ Helpdesk Services
- ◆ Horticulture
- ◆ Waste Management
- ◆ Pantry Services
- ◆ Event Support
- ◆ Pest Control

# Prestigious Clients



Eicher Motor  
Mandideep



AIIMS  
Jodhpur



HEG  
Mandideep



Lupin Ltd.  
Mandideep



**LUPIN**

Lupin Ltd.  
Pithampur



AIIMS  
Bhopal



NTPC  
Gadarwada



NTPC  
Khandawa

# Prestigious Clients



P&G  
Mandideep



RELIANCE  
MP & CG



SBI  
MP & CG



Hindustan Zink  
Udaipur



State Institute of Agriculture  
Extension and Training  
Bhopal



Crompton  
Greaves



Mantralaya Vallabh Bhawan  
Bhopal



Coca Cola  
Pilukhedi

# Prestigious Clients



IIT  
Indore



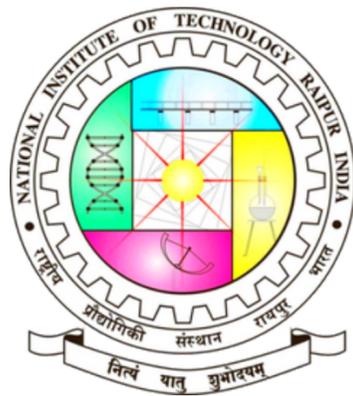
United India Insurance  
Bhopal



RattanIndia Power Limited  
Amravati, Maharashtra

**Parlé Agro**

Parle Agro  
Bhopal



National Institute of  
Technology (NIT)  
Raipur



Atalian Global  
Services India



Taj Lakefront  
Bhopal



Radisson  
Bhopal



JPL  
Tamnar

# Why we are different ?

Why We Are Different Though some companies may have been rendering similar services for over decade now, we are different because of our dedication to work and service. We have done many researches to suit modern cleaning services. We have gone for seminars and workshops to improve and give our best on all forms of Industry/office space cleaning. Again, the ability to render excellent cleaning services to the satisfaction of our client makes us outstanding. Hence we urge you to see the difference and the difference. So challenge us.

A. We personalize our services leading to an intimate relationship with our clients and seek ways on improving our services.

B. We provide guarantee for service delivery and against hidden cost.

C. We boost the corporate image of our clients through cleanliness, which is next to Godliness.

D. We provide the lowest price, regardless of the high quality service we provide.

E. We provide our clients with a one-stop cleaning services.

F. Finally, we provide you with a moderate and convenient payment terms. The Company's staffs are made up of competent, time tested, dedicated and trustworthy staff conducting the various services provided by the company.

# Management

## OUR QUALITY OBJECTIVES

- To specifically understand each customer's need by visiting the site.
- To enhance the knowledge of all personnel through training.
- To upgrade the technology by adopting new innovations.
- To constantly provide cutting edge knowledge and information as per client's requirements, acceptable national and international standards.
- Achieving customer satisfaction through the combined efforts of planning, resource management, and delivery of services and feedback from our clients.

# WHY SHOULD YOU PREFER ALPHA ?

## OUR UNIQUE SELLING PROPOSITION

- Professionalism
- One-Point Responsibility
- Decentralized and Empowered Management
- Integrated Solutions & Flexibility
- Long-Term Partnership & Transparency
- Financial Stability
- Hygiene, Safety & Environment
- Efficiency & Cost-Effectiveness
- Economic Value Addition

# Point of Contact

SN	Cotact Person	Designation	Contact Number
1	Mr. KP Singh	Director	9755010312
2	Mr. Dante Mathew	Business Operation Head	9755556757
3	Mr. A.K Gupta	Administrative & Account	9755493730
4	Mr. Kamal Moon	Manager-HR	9755095715
5	Mr. Raj Kumar Namdeo	Manager-Operations	9755000470
6	Mr. Kamlesh Mishra	Safety And Traning	9755095771
7	Mr. Sunil Anjane	Store	9009228662

# Connect with us.



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Call us

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